

Connect to Caring

Meet with a Customer Advocate at the **Billerica Town Hall**



Our Customer Advocates will be available to meet one-on-one on **Tuesday, February 24, 2026** to discuss options to manage your energy bill and help you find assistance, including:

- Discount Rate
- Payment Plans
- Budget Plan
- Arrears Management Program (AMP)

No appointment is needed, but please bring the following when you visit:

If you receive SNAP, MassHealth, SSI or WIC, please bring your benefit card and/or program acceptance letter to enroll in our Discount Rate Program.

If you are looking for assistance, we're here for you.

For more information, please visit ngrid.com/hereforyou

Life can be hard but finding assistance shouldn't be.

**Billerica Town Hall
365 Boston Road
Billerica, MA 01821**



**Tuesday,
February 24, 2026
10 a.m. – 2 p.m.**